

Quality Assurance Program: Services Survey Tool

Client:	Date of Survey:
Caregiver:	Analyst:
Phone:	Staff:

1. Are you satisfied with the services being delivered?
 - Unsatisfied (1)
 - Fairly Satisfied (2)
 - Satisfied (3)
 - Very Satisfied (4)

2. Do you believe that the provider is addressing the consumer's behavioral needs?
 - Unsatisfied (1)
 - Fairly Satisfied (2)
 - Satisfied (3)
 - Very Satisfied (4)

3. Are you satisfied with the number of visits that you are currently receiving?
 - Unsatisfied (1)
 - Fairly Satisfied (2)
 - Satisfied (3)
 - Very Satisfied (4)

4. Are you satisfied with your current behavior analyst?
 - Unsatisfied (1)
 - Fairly Satisfied (2)
 - Satisfied (3)
 - Very Satisfied (4)

5. Are you satisfied with your current Registered Behavior Technician (RBT) or Behavior Assistant (BA)?
 - Unsatisfied (1)
 - Fairly Satisfied (2)
 - Satisfied (3)
 - Very Satisfied (4)

6. Do you have any comments or questions regarding the delivery of the services?
 - Unsatisfied (1)
 - Fairly Satisfied (2)
 - Satisfied (3)
 - Very Satisfied (4)

Total Score: